

Beginning tomorrow Monday 3/16/2020 there will be new signage posted on the door at ALL of the Urgent Cares. The signage is below:

The process is to work as follows:

- 1) If the patient has a cough or a fever they are to STOP at the Urgent Care doors and return to their vehicles
- 2) From the vehicle the family places a phone call to the Nursing Triage line which will be open as of tomorrow **722-2787**
- 3) The RN will then triage the patient for COVID-19 as per current CDC recommendations on exposure history and travel within the past 14 days to Level 3 countries.
- 4) If the patient meets criteria for COVID-19 testing they will then be redirected to the DOWNTOWN Main Campus DRIVE-THRU Covid-19 testing site. The Triage RN will place an LPIP order for necessary testing
- 5) If the patient does not meet current COVID-19 testing criteria the patient will be directed to the Urgent Care
- 6) If the patient is in extremis in the vehicle at the Urgent Care they will be seen in the Urgent Care

If your child has a medical emergency while Urgent Care is closed, call 911.



**Are you here because
your child has a fever or a
cough?**

**If so, please STOP, return
to your vehicle and call
614-722-2787.**

We are using a brief screening process



NATIONWIDE CHILDREN'S
When your child needs a hospital, everything matters.