

Quick Guide

Vaccine Returns

Easily return expired vaccines and view the status of your past returns using VaccineShop's returns center. To get started, visit VaccineShop.com/returns or select **Returns** from the main navigation.

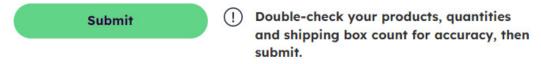
Create a Return

Use our simplified form to return expired vaccines. Then package and ship the products back for eligible credit.*

1. How many doses will you return? To start your return authorization (RA), search and add vaccine products and/or select from the pre-populated list of eligible influenza products, if applicable.



Click **Submit** and you will receive a confirmation and email with the RA. You can also download a PDF of your RA at anytime from your **Return History**.



*Most vaccines are returnable upon expiration, based on certain contractual, promotional, and program agreements.

2. Package and ship products.

- Download and print your RA labels and secure them to the outside of each shipping box
- Obtain shipping label from a carrier (such as FedEx or UPS), add the shipping label to the boxes, and ship to:



Inmar RX Solutions 3845 Grand Lakes Way Grand Prairie, TX 75050



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Return Status

The **Return history** table lists the status of your returns. The four statuses are:

- RA issued: Return authorization initiated
 - Box(es) still need to be shipped to Inmar
- Received: All boxes associated with the RA have been received by Inmar and await processing
- Processed: Return processed by Inmar and await final review by our teams
- Complete: Return complete and applicable credit issued

You can access your return information details by clicking the return number in the table, or print and download the information using the **Actions** menu. If you need to reprint RA labels or adjust shipping boxes, simply select the corresponding option from the **Actions** menu.

Date created ▼	Return #	Status ⑦	Credit #	Cred	it date	Credit issued	# of shipping boxes	Actions
12/09/2022	012345678901234567890	RA Issued	_	-	Add shipping boxes & additional RAs			
12/09/2022	012345678901234567890	RA Issued	_	-	Reprint issued RA labels			•••
12/09/2022	012345678901234567890	RA Issued	-		Download return information Print return information			
12/09/2022	012345678901234567890	RA Issued	-			-	4	
10/03/2022	012345678901234567890	RA Issued	-	-		-	5	
10/03/2022	012345678901234567890	RA Issued	_	_		_	2	•••